OWNER’S MANUAL & INSTALLATION GUIDE FOR WALK-IN BATHS

WWW.JETTACORP.COM
This manual is to be given to the product owner and should be kept for future use.
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Lean back and escape into the warmth of your new Jetta Walk-In bath with the confidence that you have made the right choice.

Jetta whirlpool baths have unique features that are not found in any other whirlpool bath. We have mastered the ergonomics of body comfort and perfect jet placement, giving you luxury at a reasonable price. Our passive warm air induction systems and totally insulated whirlpools allow us to provide our exclusive Jetta Stay Hot Guarantee. We guarantee the water temperature will stay within 2 degrees of its original temperature after 30 minutes of use. This insulation also means that distractive motor noises and vibrations are virtually eliminated, allowing you to escape from the world a little bit longer.

In this manual, you will find the information that you will need to install and operate your new bath. If you have any additional questions regarding your tub, feel free to call us at 1-800-288-7771, and we’ll be happy to answer your questions.

Thank you for choosing Jetta.
FACTS THAT MAKE JETTA YOUR BEST CHOICE

• Unlike most bath tubs, our insulated whirlpool baths are engineered to stay hot without the use of an in-line heater. In fact, we are so confident in our insulation and warm air induction system, we guarantee that the water will stay within 2 degrees of its original temperature after 30 minutes of use. The insulation surrounding each tub also protects the plumbing, gives added support and reduces noise and vibrations.

• Jetta Walk-In baths are fitted with full size flow-adjustable rotating jets. Each full size jet is volume adjustable for a truly customized hydro-massage.

• Our air option can be added to the whirlpool baths to create the ultimate bathing experience for an air/whirlpool combination. The air option may also be added to soaker baths to provide a gentle relaxing massage.

• The passive warm air induction system is another unique feature of Jetta baths. This efficient system quietly circulates heated air from the motor back to the bath water through the jets. This very efficient system combined with the low density polyurethane foam insulation eliminates the need for an in-line heater.

• Jetta whirlpools are plumbed with antimicrobial flex pipe. This antimicrobial piping is held in place by our insulation, uses drain-back technology and will not hold water. Along with our 100% self draining suction fitting (IAPMO listed), this makes for a cleaner, healthier bath.

• Jetta Walk-In baths are available in standard colors of White and Biscuit. Whirlpool jets and air injectors may be color matched to the acrylic or may be upgraded to a chrome trim finish.

• Jetta Walk-In baths are commercial quality and designed to reduce utility costs, noise complaints and service calls. Each Jetta Walk-In bath comes with a limited lifetime warranty on the shell, the door and door seal plus the standard Jetta warranty applies to tub components.

• Jetta Walk-In baths are available with many options available including Mood or LED lights, ADA approved waste and overflow systems, polished chrome faucet kit with hand held shower, polished chrome trim kits for the jet trim and air injectors, inline heater, upgraded pump, and extra jets. All these options allow you to customize your Jetta experience.
IMPORTANT: READ AND FOLLOW ALL INSTRUCTIONS PRIOR TO INSTALLATION AND USE. SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE.

OPERATIONAL:

1. Do not permit children to use unit unless they are closely supervised at all time. Supervision is also required when the bath is used by an elderly or handicapped individual.

2. Use this unit only for its intended use as described in this manual. Only use attachments recommended by the manufacturer.

3. Do not insert any object into any opening. Do not operate electrical appliances while in or within 5 feet of the bath.

4. Do not operate this unit without the guard over the suction fitting. Long hair must be kept away from the suction screen to avoid entrapment. If entrapment occurs, immediately turn unit off.

5. Do not start pump before unit is filled with water 2” above jets – this will void the warranty.

6. Water level should not exceed the lowest edge of the overflow or controls.

7. The water in a whirlpool should not exceed 40°C (104°F). Water temperatures between 38°C (100°F) and 40°C (104°F) are typically considered safe for a healthy adult. Prolonged immersions in hot water may produce hyperthermia. The symptoms of hyperthermia include an increase in the internal temperature of the body, dizziness, lethargy, drowsiness and fainting, which can be fatal. Lower temperatures are recommended for extended use (exceeding 10-15 minutes) for young children.

8. Exposure to very hot water has the potential to cause fetal damage during the early months of pregnancy. Pregnant, or possibly pregnant women should limit water temperature to 38°C (100°F). Consult a physician before using.

9. Persons using medication should consult a physician before using a whirlpool since medication may induce drowsiness, affect heart rate, blood pressure and circulation. The use of alcohol, drugs or medication before or during whirlpool use may lead to unconsciousness with the possibility of drowning.

10. Persons suffering from obesity or with a medical history if heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a whirlpool.

ELECTRICAL:

1. This unit must be connected to a supply circuit that is protected by a ground-fault-circuit-interrupter (GFCI). Such a GFCI should be provided by the installer and should be tested on a routine basis. To test the GFCI, push the test button. The GFCI should interrupt power. Push the reset button. Power should be restored. If the GFCI fails to operate in this manner, there is a ground current flowing indicating the possibility of an electric shock. Do not use this unit. Disconnect the unit and have the problem corrected by a qualified service representative before using.

2. Disconnect power before servicing.

3. Whirlpool Pump Connections Only:

   a. A green colored terminal (or wire connector marked “G”, “GR”, “Ground” or “Grounding”) is provided within the terminal compartment. To reduce the risk of electric shock, connect this terminal or connector to the grounding terminal of your electric service or supply panel with a continuous green insulated copper wire equivalent in size to the circuit conductors supplying this equipment.

   b. A pressure ground connector is provided on the exterior of the terminal box within this unit to permit connection of a No. 8 AWG (8.4mm²) solid copper bonding conductor between this unit and all other electrical equipment and exposed metal in the vicinity, as needed to comply with state and local requirements.

4. For whirlpools and soakers the Mood or LED light option has its own separate power cord and must be plugged in.

5. Install to permit access for servicing (for built-in and custom units).

6. Installer / Owner bears all responsibility to comply with all state and local codes when installing this product.
**RECEIVING:**
Immediately upon receiving your Jetta Walk-In bath, inspect it thoroughly for freight damage. If damage is found, please note on bill of lading and contact JETTA Corporation immediately. The surface should be protected at all times to prevent scratches.

- Do not carry unit by the piping as this may cause leaks.
- Check color match before installation.
- Nothing should be placed in bath that would scratch or break it.
- Workmen in bath should be in stocking feet only.

**TESTING:**
Water test your unit prior to installation. Set the tub on a level surface where it can be drained after testing. Fill to the overflow. Make sure all fittings, through walls and piping are water tight. While each unit is checked at the factory, the process of shipping or improper handling may have loosened the joints. If there are leaks, mark the spot(s), drain and repair with GE Silicone Sealer (fiber glass to PVC) or PVC cement (PVC to PVC). Repeat test when dry.

The air switch must be located on or near bath, with access available. Check to ensure that the air hose is plugged into the switch that is located at the back of the rectangular box on top of the motor. For additional safety, a ground-fault circuit-interrupter must be added.

Faucets may be installed through the wall or mounted on the bath. Insert drain and overflow to waste line. After installation, fill the bath and let stand 3 - 4 hours (operating it for at least 30 minutes) to double check that it is still water tight. Inspect tub completely (around pump and or blower, all plumbing fittings and doors for leaks) any defect must be reported prior to installation in order to have it covered under warranty.

Check to ensure that your installation will conform to all applicable codes and secure necessary permits. All electrical and plumbing connections should be made by qualified electricians and plumbers.

**LEVELING INSTRUCTIONS:**
1. Feet are extended for shipping purposes to provide clearance and protection of the front skirt. The tub must be reset to proper installation height by installer.

2. Raise the two center feet so that tub rests only on the four corner feet.

3. Raise the corner feet to lower tub to desired height and level tub in both directions.

4. After the tub has been water tested and all plumbing connections are made up, verify tub level and lock the four corner feet in position.

5. Lower the two center feet so they firmly contact the floor and tighten in place.

**SYSTEM TEST:** After installation make sure all plumbing connections and hydro massage and air massage system connections are correctly installed, run the following tests:

1. Before filling the tub with water, be sure to remove all loose debris from tub. Wipe down the door seal using a damp cloth, as well as the surface in the door jamb that will come in contact with the door seal.

2. Fill the tub to the overflow and check for leaks. Check by hand where visual verification is not possible.

3. Turn the pump and or blower on and let run for at least 30 minutes. Check for leaks while the system/systems are running and again after you turn them off. Check by hand where visual verification is not possible.
1. Bathtub must be set on a solid flat surface and leveled in both directions. (All six (6) adjustable feet must come in contact with the floor). Bathtub MUST be leveled using a 2’ – 0” level both ways on the top deck of the Bathtub only.

2. Plumbing hardware (fill valve, hoses, and reverse drain) should be installed prior to setting tub in-place.

3. Use union connections only for the pump. Do not overtighten. Make sure the O-rings on the pump are in place. Hand tighten pump fittings. Do not use a wrench, channel locks, or pipe dope (teflon paste).

4. The Filler / Extension panel(s) are used to extend the overall Bathtub to 60”.

5. The Door Drain fitting (precut to fit) is to be installed between the drain shoe and the Waste & Overflow tee –or- in reverse drain application, between the waste and overflow piping.

**WASTE & VENT SYSTEM:**
For optimum drain performance, it is recommended to replace the trap arm and vent tee with a 2” x 1 ½” x 2” vent tee and a 2” trap arm with a 2” ‘P’ trap and 1 ½” bushing. If this is not possible, replace the existing 1 ½” trap arm and ’P’ trap. If neither of the above options is possible, it is critical to ‘Roto Rooter’ or snake out the ’P’ Trap and trap arm for at least 10’-0” from the ’P’ trap.
REGULAR CLEANING:
1. After each use, rinse all exposed surfaces with warm water, then wipe tub completely dry.
2. Once a week, wash all exposed surfaces of the bathtub with a mild solution. Oily or greasy spots can be lifted with denatured alcohol.
3. To preserve the tub finish, waxing is recommended (with the exception of the floor), use of a quality marine wax will maintain the tub finish.
4. It is especially IMPORTANT to wipe down the door seal and door jamb after each use in order to maintain the integrity of the water seal. In order to keep the door seal and door jamb clean and not accumulate dirt or debris of any kind, clean seal and jamb with a mild detergent and warm water using a soft cloth.

WARNING: Under no circumstances use wire brushes, metal sponges, knives, steel wool or scouring pads on any part of the tub, or solvents that contain petroleum distillates such as acetone, lacquer, paint thinner, benzene or abrasive cleanser on any part of the tub. Use caution with ammonia and chlorine-based cleaners on metallic trim components. The metal surface is a plated finish and these types of cleaners can erode or discolor the finish.

CARE AND MAINTENANCE:
Regular care of your walk-in tub with the whirlpool or air system will keep it clean and working at its best. This care should include the tub, the trim and fittings and internal water-carrying part of the pipe system.

Because of the detrimental effects that mineral deposits, soap scum and bacteria have on finished surfaces, it is important to keep your bathtub and the fixtures (fittings) of your walk-in system clean on a regular basis. The best way to counteract the soiling and often time corrosive action of these residues is to prevent water from remaining on any finished surface.

The bath door should be left open when tub is not in use. This allows the door seal to relax and resume its natural shape and flexibility.

FLUSHING PROCEDURE:
It is recommended that your whirlpool, air or combination system be flushed twice per month. More frequent service may be required depending on usage.
1. Fill your bath with hot water.
2. Add 2 tablespoons of low-foaming automatic dishwasher detergent (i.e. Cascade, Sunlight, etc.)
3. Add 1/2 cup of household bleach to the water.
4. Run the whirlpool or air for a minimum of fifteen minutes.
5. Drain Bath
6. Refill with cold water and operate the whirlpool or air for fifteen minutes.
7. Drain Bath.

NEVER operate a whirlpool bath without first filling the tub with water to 2” above operating jets (the upper jets can be shut down for operation at a lower water level).

REPAIRS:
If any problems should develop, call your installer, dealer or the factory at (800) 288-7771.
CAUTION: DO NOT OPERATE THE WHIRLPOOL OR AIR SYSTEM WITH ANY PARTS OR FITTINGS REMOVED.

1. Use this unit only for its intended use as described in the manual.
2. To avoid injury, exercise care when entering or exiting the bathtub, the floor may be slippery.
3. Do not use door as support while entering or exiting the bathtub, as door may swing with applied weight.
4. Risk of hyperthermia and drowning, (refer to IMPORTANT SAFETY INSTRUCTIONS) Do not use hydro massage bathtub after strenuous exercise. However under no circumstances use a bathtub with water above 104°F (40°C).
5. Do not open door until all water has been drained from bathtub.
6. Be careful while exiting tub, water on the floor or in tub may cause slippery conditions.
7. Enter your bathtub and latch the door securely. The downward motion of the door level locks and seals the door.
8. Be certain tub drain is open as first water coming from tub spout may be too cold or too hot. Carefully test water temperature by slowly moving hand into water stream.
9. After adjusting water temperature, move the drain valve handle all the way to close the tub drain.
10. To enhance your bathing experience feel free to use Jetta recommended aromatherapy (i.e. inSPAration) as it is specifically designed not to clog the system or damage the piping. Oil, bathing salts, and bubble bath solutions are not recommended.

WHIRLPOOL OPERATING INSTRUCTIONS:

The bath should be filled 2” over the jets BEFORE turning the pump on.

Rotating Jets:

To increase the jet pressure, grasp the outer ring of the jet and turn clockwise; to reduce jet pressure turn the outer ring counter-clockwise.

The upper rotating back jets can be shut-down for operation at a lower water level. When shut down, the rotating jets will still have a small flow of water.

To increase rotation, use your finger to position the jet nozzle closer to the outer ring; to decrease rotation, position the jet nozzle closer to the center of the jet.

Jet Removal:

To remove jet, grasp the outer ring of the jet and turn counter clock-wise until the jet clicks – then pull jet out.

To install a jet, insert the jet into the jet housing (do not force the jet) and turn clockwise until the jet clicks – will pass a point of resistance.

When bathing is complete, the pump must be turned off and the bath emptied. Adjust the inner nozzle portion of all the jets in a downward position while draining the bath, to allow the bath to drain properly.
4 Button Bath Control

Stand-alone Blower, Light, Speed Buttons

Power Up
- Upon power up, the LEDs flash as the bath control goes through a self diagnostic check. Once the LEDs stop flashing, you may use the control.

Blower On - Off
- If the Blower is off, press the Blower button once to turn the Blower On at its highest speed, or
- If the Blower is on, press the Blower button once to turn the Blower Off.

Increase/Reduce Speed
- Press and hold the + or - button to increase or decrease the speed smoothly.

Optional Heated Quiet-Flo Blower
- Any time the blower turns on, the heater turns on with it.

Modes (begin with blower off)
- Press the Blower button twice to put the Blower in Pulse mode, or
- Press the Blower button three times to put the Blower in Wave mode.

Light
- If you have a light installed, the light can be controlled independently of all other features.
- Some lighting options have unique operation for color changes.
- See the manual for any special light system that may be installed.

Blower 600w Hr 115v 3spd

8’ Water Detect Cable

Mood Light

LED Bulb Cluster

Bulb Holder with 2 pin Amp plug

Light Adapter Cable 4 Pin Din to 2 pin Amp plug

Cable Bath 8 Pin Mini Din 6ft
**LED Definition**

![LED Definition Image]

**Purge Cycle**
- A Purge Cycle removes standing water from the plumbing and dries the air delivery system. This helps maintain a sanitary plumbing system.
- A Purge Cycle begins 30 minutes after the bath control thinks you’re finished using the bath (the blower is off).
- The Session Timer LED flashes periodically to indicate that a Purge Cycle will soon begin.
- Certain actions may cancel the planned Purge Cycle. This is normal. Otherwise, after a number of minutes, the 2-minute Purge Cycle will begin.
- When the Purge Cycle ends, all equipment turns off.

**LED Messages**

**System Error Detection**
- If an error occurs in the bath system, the red ERROR LED will flash.
- In addition, the three remaining LEDs stay lit in a specific on/off pattern that reveals a diagnostic code of the error. If this should occur, take note which of the three lights are on or off. This information will help technical support in diagnosing the error.

**System Reset**
- Press and hold the two top buttons for 10 seconds to turn all equipment off. Continue to hold the two top buttons 10 seconds longer to restart the system.

**Bath Control Installation**

**Unplug Blower from Power Outlet**
- When installing or changing a panel, unplug the blower from the wall outlet to remove source power. Install the power cord into the wall only after all connections have been made, which include: bath control panel and cables, LED light and cables, and the water detect cable (if equipped).
DESCRIPTION OF OPERATION:
1. The Jetta ActiveDrain is a pump assisted drain system that significantly reduces the drain time on a walk-in tub so that the bather does not remain seated in the tub for an extended period while the tub drains.

2. The ActiveDrain is operated by an air switch mounted on the deck of the tub. Once the bather has completed their bath, they will depress the air switch, activating the drain pump. For fastest draining, the floor drain should remain closed while the ActiveDrain is in operation.

3. Once the water level is below the tub door the ActiveDrain system can be turned off. The bather can then exit the tub and open the floor drain to remove the remaining bath water.

4. The ActiveDrain system does require a separate GFI protected 20 amp electrical circuit.

TROUBLESHOOTING

Jets are not operating properly.
The jets may be blocked or closed. Check every jet to ensure that each one is open by rotating the outer ring in a clockwise direction. If water still is not moving through the jets at the desired rate, turn the motor off. Check the suction to remove any debris that may have collected. Reattach the suction cover before operating again.

Pump will not start.
Check to ensure that power is flowing to the electrical outlet. After inserting the plug fully into the outlet, reset the GFCI. Check to see if the air hose is connected to both the pump and the on/off switch located on the under mount of the bath.

NOTE: The pump cannot operate if the bath is not filled with 2” of water above the top jets.

Water leaks around pump.
Check to see if the black union nuts on the pump are tight and if the O-rings are sealed properly. Loosen the unions from the PVC, reset the O-rings for proper seating, and then tighten the union nuts BY HAND until seal is formed.

Tub will not come on.
Check to see if there is power to the receptacle by plugging in a light or a hair dryer. The GFCI controlling that circuit may be tripped. If you push the button and it still does not come on, verify that both ends of the clear vinyl tubing are connected to the transmitter body on tub and air switch on motor.

Tub will not shut off.
If you have a push button and the tub does not shut off, the red vinyl tubing may not be connected to transmitter body on tub or the air switch on motor. If you have a turn button, the relay may be stuck. Tap on rectangle box located on top of motor (2” to the right of where the power cord enters the box on the vertical surface of the rectangle box), this should release the stuck points in the relay.

Motor comes on and hums.
This condition may be a symptom of the pump shaft being stuck due to the build up of minerals, or debris collecting on the impeller on the pump. Unplug the pump motor and locate the fan cover on the back end of the pump. With the pump unplugged, insert a screwdriver through the center hole in the fan cover and attempt to rotate the pump shaft. If the shaft rotates but the pump still does not operate properly the pump assembly may have to be replaced.
Motor comes on but will not push water.
First check to see if the jets turned on (clockwise opens, counterclockwise closes). If they are on and the motor still does not push water, the pump may be mounted too high (this will be a problem on new installs only), and air may be trapped in the line. Remove one pump board from under the motor and lower the motor accordingly. Foam may have to be chipped away from the flex lines to accomplish this.

The light will not come on.
Since the light has a separate power source, first check to see if the light is plugged in and the bulb isn’t burnt out. If it still doesn’t work, check to see if the red vinyl tubing is connected correctly to the transmitter body on tub to the transformer box (small mounted rectangular black box) on the tub base.

How do I change a defective bulb?
The bulb can be changed from inside the tub. Each light is supplied with a special wrench, which has square corners to fit the wall fitting square corners. Unscrew the wall fitting, and making sure the “O” ring does not fall out. The light bulb pulls straight out for removal, and pushes straight in to install.

Door seal leaking.
If a small leak has been detected around the door, check closely for any accumulation of dirt or debris. Any small collection of either on the door seal or where the seal comes in contact with the door jamb could result in a minor leak through the door seal.

1. Before filling tub with water, be sure to wipe down the door seal using a damp soft cloth, as well as the surface on the door jamb that will come in contact with the seal.
2. Once the above surfaces have been wiped clean, be sure that when closing the door, the latch is completely locked forward.

If the leak persists check the door gasket for any deformation. In a relaxed state the gasket should be basically round in shape, if the gasket appears to be prominently oval it may not seal properly. Applying heat with either a blow dryer or a heat gun will usually allow the door seal to recover its original shape.

Note: If the door is left in the closed position for long periods of time the door gasket will lose its flexibility and will not retain its sealing capacity.

If the steps above do not stop the leak it may be a sign that the tub is not leveled or supported properly.

1. Verify that the tub is level in both directions.
2. Confirm that all 6 leveling legs are firmly contacting the floor and are locked in place.
3. Inspect the condition of the sub floor that the tub legs are setting on, if the floor is loose or uneven material the tub may flex when filled with water.

In most of these cases we find that the leaking door can be traced to a tub that is not level, or where all 6 legs are not equally supporting the tub. If this is the case the tub may need to be removed and reset in place properly.

NOTE: When draining the water from the tub, be sure that the door latch is in the locked position (forward). If the latch is not secure when draining the tub, as the water level lowers, the pressure on the door will be reduced, thus increasing the possibility of a leak around the door.

If unit is within the limited factory warranty, contact Jetta Corporation at (866) 873-5447 with your purchasing information on hand, so that we may service you better.
This warranty gives the original consumer / purchaser specific legal rights. You may also have additional rights which vary from state to state. All written or implied warranties are limited to the durations expressed below. Any damages, including loss of time, inconvenience, loss of residence and water damage, and any other incidental or consequential costs, expense or damage are excluded from this warranty. All items must have been installed and maintained in accordance with the Jetta Owner’s Manual. All units must be water tested before installation to validate warranty.

Accessories not factory installed are not covered under this warranty.

Covered Products:
Jetta Corporation covers the shell, door and door seal of soaking, air, and whirlpool baths plus their support equipment, controls and plumbing equipment for the Jetta Walk-In baths, unless specifically noted by Jetta Corporation at time of purchase.

Shell, Door and Door Seal Warranty:
The original consumer / purchaser of a Jetta Corporation soaking, air or whirlpool receives a limited warranty that includes the following:
• All residential Walk-In baths are covered by a lifetime limited shell, door and door seal warranty. Manufacturer warrants the door seal for the life of the unit under normal use and conditions. This warranty shall not apply to any failure resulting from negligence, abuse, misuse, misapplication, alteration or modification or improper maintenance. The replacement door seal will be issued to the end user and it will be the responsibility of the end user to determine the means of installation. Manufacturer will not be liable for any incidental expenses or material charges in connection with removal or replacement of the door seal.
• All commercial, hotel or industrial baths are covered with a 1-year limited shell, door and door seal warranty.
• The shell will be free of water loss due to defect and will retain its structural integrity.
• The warranty does not apply to fading, cracking, blistering or delamination due to excessive wear, sun fading or improper cleaning.

Equipment Warranty:
The original consumer / purchaser of a Jetta Corporation soaking, air or whirlpool receives a limited warranty that includes the following:
• All residential baths are covered with a 10-year equipment warranty (equipment includes pump, motor, blower, plumbing parts & fittings and controls) and a 1-year labor warranty.
• All commercial, hotel or industrial baths are covered with a 1-year equipment warranty (equipment includes pump, motor, blower, plumbing parts & fittings and controls) and a 1-year labor warranty.
• Equipment as stated is warranted to be free of defect in workmanship and material for the period noted.

Warranty Limitations:
1. Jetta Corporation reserves the right, at its option to a) repair or replace the defective unit b) repair or replace the defective components, or c) replace with an equal-valued unit.
2. This warranty extends only to the original consumer / purchaser and is not transferable.
3. The shell, door and door seal warranty is valid for lifetime of the residential baths and one (1) year for commercial, hotel or industrial baths from date of manufacture.
4. The equipment warranty is valid for ten (10) years for residential baths and one (1) year for commercial, hotel or industrial baths from date of manufacture.
5. This warranty may not be amended by any other than Jetta Corporation, and this remains the sole warranty for Jetta Corporation baths.
6. This warranty covers only factory installed accessories.
7. All light bulbs, pump seals, air injectors, O-rings, jet trim, pillows, and waste & overflows are warranted to be free from defects for ninety (90) days from date of purchase.

Warranty Exclusions:
1. Jetta Corporation warranties do not cover defects due to shipping damage, installation errors, use other than non-bathing purposes, abuse, misuse, failure to provide maintenance and / or cleaning as directed in the Owner’s Manual, accident or acts of God. Any modifications, alterations or customization made by an unauthorized service representative or without authorization by Jetta Corporation will result in warranty becoming null and void.
2. This warranty does not cover costs associated with installation, removal or installation of replaced unit.
3. This warranty does not include freight charges associated with return of components or unit for repair nor freight charges associated with replacement components or unit.
4. The warranty does not include any costs associated with electrical modifications or plumbing modifications.
5. The foregoing warranty is exclusive and in lieu of all other warranties, including any other warranty of quality, express or implied, and including any warranty of merchantability, or any warranty of fitness for any particular use.

Warranty Service:
In order to make a claim under this warranty, the original consumer / purchaser must notify Jetta Corporation in writing no later than fifteen (15) days from occurrence, and must be within the expressed warranty period(s). Provide a description of the problem, serial number of bath or proof of purchase. Labor includes costs that are deemed typical and customary and must be approved by Jetta Corporation or authorized representative prior to repair in accordance with above conditions and limitations. This warranty excludes any labor incurred due to insufficient access to components, including but not limited to electronics, pumps, blowers and plumbing. Send claim to:

Jetta Corporation
Warranty Service Department
425 Centennial Blvd.
Edmond, OK 73013
(866) 873-5447 or warranty@jettacorp.com
Fax: (866) 462-5001

With the issuance of this warranty, Jetta Corporation stipulates, and the purchasers agrees, that in the event of litigation is instituted as a result of this limit warranty, said litigation will be controlled by the applicable laws of the State of Oklahoma, and the buyer and seller both agree that the appropriate forum and venue for any such litigation will be in Oklahoma County, State of Oklahoma.