



10 Year Limited Warranty

For Jetta J-Line (Classic, Designer, Elite, Affinity & Cosmo) by Jetta product lines.

This warranty gives the original consumer / purchaser specific legal rights. You may also have additional rights which vary from state to state. All written or implied warranties are limited to the durations expressed below. Any damages, including loss of time, inconvenience, loss of residence, water damage and any other incidental or consequential costs, expense or damage are excluded from this warranty. In no event shall the liability of Jetta Corporation exceed the purchase price of the product. All items must have been installed and maintained in accordance with the Jetta Owner's Manual and installation instructions. All units must be water tested before installation to validate warranty. **Accessories not factory installed are not covered under this warranty.**

Covered Products:

Jetta Corporation covers the surface finish and structure of soaking, air, and whirlpool baths plus their support equipment, controls and plumbing equipment for the Jetta J-Line Baths by Jetta products, unless specifically noted by Jetta Corporation at time of purchase.

Structure and Surface Warranty:

The original consumer / purchaser of a Jetta Corporation soaking, air or whirlpool tub receives a limited warranty that includes the following:

- All residential baths are covered by a 10-year limited structural and surface warranty.
- All commercial, hotel or industrial baths are covered with a 1-year limited structural and surface warranty.
- The shell will be free of water loss due to defect and will retain its structural integrity.
- The surface will not fade, crack, blister, or delaminate due to defect. This surface warranty does not apply to fading, cracking, blistering or delamination due to excessive wear, sun fading, improper cleaning practices, or water conditions.

Equipment Warranty:

The original consumer / purchaser of a Jetta Corporation soaking, air or whirlpool tub receives a limited warranty that includes the following:

- All residential baths are covered with a 5-year equipment warranty (equipment includes pump, motor, blower, plumbing parts & fittings and controls) and a 1-year labor warranty.
- All commercial, hotel or industrial baths are covered with a 1-year equipment warranty (equipment includes pump, motor, blower, plumbing parts & fittings and controls) and a 1-year labor warranty.
- Equipment as stated is warranted to be free of defect in workmanship and material for the period noted.

Warranty Limitations:

1. Jetta Corporation reserves the right, at its option to a) repair or replace the defective unit b) repair or replace the defective components, or c) replace with an equal-valued unit.
2. This warranty extends only to the original consumer / purchaser and is not transferable.
3. The structure and surface warranty is valid for ten (10) years for residential baths and one (1) year for commercial, hotel or industrial baths from date of manufacture.
4. The equipment warranty is valid for five (5) years for residential baths and one (1) year for commercial, hotel or industrial baths from date of manufacture.
5. This warranty may not be amended by any other than Jetta Corporation, and this remains the sole warranty for Jetta Corporation J-Line baths.
6. This warranty covers only factory installed accessories.
7. All light bulbs pump seals, air injectors, O-rings, jet trim, pillows, waste & overflows, and skirts are warranted to be free from defects for ninety (90) days from date of purchase.

Warranty Exclusions:

1. Jetta Corporation warranties do not cover defects due to shipping damage, installation errors, use other than non-bathing purposes, abuse, misuse, failure to provide maintenance and /or cleaning as directed in the Owner's Manual, accident or acts of God. Any modifications, alterations or customization made by an unauthorized service representative or without authorization by Jetta Corporation will result in warranty becoming null and void.
2. This warranty does not cover costs associated with installation, removal or installation of replaced unit.
3. This warranty does not include freight charges associated with return of components or unit for repair nor freight charges associated with replacement components or unit.
4. The warranty does not include any costs associated with electrical modifications or plumbing modifications.
5. The foregoing warranty is exclusive and in lieu of all other warranties, including any other warranty of quality, express or implied, and including any warranty of merchantability, or any warranty of fitness for any particular use.

Warranty Service:

In order to make a claim under this warranty, the original consumer / purchaser must notify Jetta Corporation in writing no later than fifteen (15) days from occurrence, and must be within the expressed warranty period(s). Please provide a description of the problem and serial number of bath or proof of purchase. Labor includes costs that are deemed typical and customary and must be approved by Jetta Corporation or authorized representative prior to repair in accordance with above conditions and limitations. This warranty excludes any labor incurred due to insufficient access to components, including but not limited to electronics, pumps, blowers and plumbing. Send claim to:

Jetta Corporation
Warranty Service
Department 425 Centennial Blvd.
Edmond, OK 73013
(800) 288-7771 or warranty@jettacorp.com
Fax: (405) 348-9745

With the issuance of this warranty, Jetta Corporation stipulates, and the purchasers agrees, that in the event of litigation is instituted as a result of this limit warranty, said litigation will be controlled by the applicable laws of the State of Oklahoma. The buyer and seller both agree that the appropriate forum and venue for any such litigation will be in Oklahoma County, State of Oklahoma.